

# **Bidhannagar College**

## **Mechanism of Grievance Redressal**

The Bidhannagar College has both on-line and of-line dedicated system for addressing complaints and grievances from students. Using this system, the College has been resolving issues regularly for the last five years (2018-2023).

An Internal Complaints Committee (ICC) has been set up under the Teachers Council to deal with the complaints filed under the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act 2013. Complaints to the Committee can be lodged in person to the Convenor of the Committee or can be dropped in the Drop Box located outside the Principal's chamber or through our email or online portal. The procedure is based on the principles of natural justice. Complaints can be lodged once again either physically or through our e-mail or online portal.

### **Complaints Lodging Mechanisms**

- Written complaints may be dropped into designated complaint box located in the college Old and New building
- The members of the ICC may be contacted for any assistance in lodging complaints. The contact details of the members are available on the college

## Complaint Box of OLD BUILDING



## Complaint Box of NEW BUILDING



## Anti Ragging Cell

### ANTI-RAGGING COMMITTEE & ANTI-RAGGING SQUAD

The College has an Anti-Ragging Committee, actively working under the Visakha Guidelines and the Anti-Ragging Act of 2005, to prevent any form of ragging within the college campus, be it physical, psychological or even sexual.

There is an Anti-Ragging Squad as well, keeping constant watch over the campus, in order to ensure the prevention of ragging. Our college maintains 'Zero Tolerance' to any of such incidents, if occur.

**Ragging-related grievances in the campus can be reported in the following ways:**

- a. Complaint, in writing, can be lodged with the college authority/ the Anti-Ragging Committee immediately after any untoward incident.
- b. Complaint can be lodged with the UGC, through the National Anti-Ragging Help Line (UGC Crisis Hotline). 24x7 Toll Free Number is 1800-180-5522 or through [helpline@antiragging.in](mailto:helpline@antiragging.in) or by web portal [antiragging.in](http://antiragging.in)